



Covid-19 Policy

During these uncertain times of Covid-19 we understand that things can change pretty quickly with cases, lockdowns and State boarder restrictions.

As a business we want to offer a fair and reasonable outcome for customers in regards to changes.

If lockdown is called in your State or City and you are not able to attend your reservation, then we will either:

A. Hold a credit for a future booking to the full value of your money paid until you are ready to rebook
Credits will be held with 12 month validity

Or

B. Reschedule your booking to your preferred dates
If you're rescheduled dates fall into a different tariff rate e.g High Peak then your booking value will be changed to reflect this.

No refunds are provided.